



English for Tourism - Checking in at an airport

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1. Good afternoon, where are you flying today?

- I'm flying to Stockholm.
- I'm going to fly to Stockholm.
- I'd like to fly to Stockholm.

3. (...) my boarding pass?

- Do you want to see (...)
- Do you need to see (...)
- Would you like to see (...)

5. I'm (...)

- (...) sorry for the inconvenience.
- (...) sorry for the annoyance.
- (...) sorry for the trouble.

7. Yes,

- I only have one bag to check.
- No, I mean, I only have one bag to carry on.
- I have one bag to check and one bag to carry on.

9. Right now you have a middle seat, would you prefer a window seat or an aisle seat?

- Er, I don't really mind.
- Er, an aisle seat, please.
- Er, a window seat, please.

2. (...) please?

- Can I see your passport (...)
- Could I see your passport (...)
- May I see your passport (...)

4. Unfortunately,

- your flight has been delayed. It's now scheduled to depart tomorrow at 6 pm.
- your flight has been cancelled.
- your flight has been delayed. It's now scheduled to depart at 6 pm.

6. Are you ...

- ... checking any luggage today?
- ... checking any bags today?
- ... checking any baggage today?

8. Have you left your bags unattended at any time?

- No, I've always had my bags with me.
- No, I haven't.
- Just for a little while.

10. Here is ...

- your boarding pass and your baggage claim.
- your boarding pass and your baggage.
- your boarding pass and your luggage.

11. Go through security and (...)

- (...) your flight will depart from gate B 25. The flight boards at 5:30.
- (...) your flight will depart from gate G 25. The flight boards at 4:30.
- (...) your flight will depart from gate D 25. The flight boards at 5:30.

13. An aisle is a walkway on a plane or a bus,

- so an aisle seat allows you have a view of the outside through the window.
- so an aisle seat has got other seats on both sides.
- so an aisle seat allows a passenger to stand up and stretch their legs more.

12. A boarding pass is ...

- registering one's presence, typically as a passenger at an airport.
- a document provided by an airline during check-in, giving a passenger permission to enter the restricted area of an airport and to board the airplane for a particular flight.
- a gate that allows air passengers to go from the terminal to the airplane.

Transcript

- Good afternoon where are you flying today.
- [Passenger] I'm flying to Stockholm.
- May I see your passport please.
- [Passenger] Yes. Here you are. Do you need to see my boarding pass?
- Uh, no I don't. Unfortunately your flight has been delayed. It's now scheduled to depart at six pm.
- [Passenger] Oh, well. That's not too bad.
- I'm sorry for any inconvenience.
- [Passenger] That's okay.
- Are you checking any bags today.
- [Passenger] Yes I have one bag to check and one bag to carry on.
- Have you left your bags unattended at any time.
- [Passenger] No, I've always had my bags with me.
- Okay, that's good. Right now you have a middle seat. Would you prefer a window seat or an aisle seat?
- [Passenger] An aisle seat please.
- Okay, here's your new boarding pass and your baggage claim.
- [Passenger] Thanks.
- Go through security and your flight to Stockholm will depart from gate B 25. The flight boards at five thirty.
- [Passenger] Gate B 25. Okay. Thank you.